



Teeth Cleaning Terms and Conditions

1. Our philosophy is to provide a stress free, relaxing grooming experience for all dogs. Your pet's safety and comfort are our priority. We will not perform any procedure that causes pain or a level of stress we deem excessive. This includes our teeth cleaning service.
2. Whilst the Emmipet is an ultrasonic toothbrush, occasionally dogs can sustain injuries during the treatment, particularly if their teeth are heavily scaled and/or the dog moves suddenly during treatment. We regret that we cannot accept responsibility for such injuries but we will contact you immediately and advise you to seek veterinary advice.
3. Your pet may experience some bleeding of the gums following teeth cleaning.
4. If the teeth are very heavily scaled, we recommend you seek veterinary attention to assess whether the teeth need descaling under anesthetic.
5. If you choose the intensive treatment option, it is likely to take a few sessions to see a visible difference to the scaling of the teeth. The more frequent the sessions, the sooner you will see results. We recommend at least weekly sessions but more regular sessions are encouraged.
6. For maintenance sessions it may be that you cannot see a visible difference due to the length of time elapsing between sessions. If you require a reduction in the level of tartar we recommend our intensive treatment option.
7. It may be that we cannot perform teeth cleaning on your dog if they become aggressive or stressed due to the risk of biting. In such circumstances we shall call you to advise that this has occurred and will refund any outstanding sessions. We regret that we will be unable to refund the initial session.
8. We may use photos of your dog's teeth for marketing purposes. Please advise us if you do not wish us to do this.
9. To remove more stubborn plaque we may need to use a wooden scraper. The use of this carries an increased risk of injury to the dog. Please confirm whether you would like us to use this or not. Our groomers will be happy to show you the scraper that will be used.
10. We regret that we can only offer this treatment to dogs who have previously visited the salon or following a grooming appointment so that temperament can be assessed.

I understand and agree to the Terms & Conditions stated above during the care of my pet(s) at Shampooches.

Printed _____ Signed _____ Date _____

I DO / DO NOT (please cross out) wish youtube use a wooden scraper to remove stubborn plaque and understand its use carries an increased risk of bleeding gums and injury. I also understand stubborn plaque may not be removed without its use.